



# Orange County Ronald McDonald House

January 12, 2016

Debi Heninger  
OCCAPE  
505 Forest Av  
Laguna Beach, CA 92651

Dear Debi and Members of OCCAPE,

*We were honored to have OCCAPE participate in the 4<sup>th</sup> Annual Toy Drive for the Orange County Ronald McDonald House.*

Did you know that children heal faster when they are with their families? As the Orange County Ronald McDonald House embarks on its 27<sup>th</sup> year of providing comfort, care and support to children and families in Southern California, we wanted to share how the awesome support of organizations such as OCCAPE has helped us fulfill our mission. 2015 was a year filled with incredible demand for our services in both the Ronald McDonald House Program and the Ronald McDonald Family Room Programs. **Our wonderful partners** made the following happen last year through their financial support and volunteer service:

## SERVICE HIGHLIGHTS

- **Over 6,000 people** provided over **17,510 hours** of volunteer service at the Ronald McDonald House.
- **574 people** provided **7,392 hours** of volunteer service at our two Ronald McDonald Family Rooms.
- Community service groups provided **3,703 home-cooked meals** for our families through our **Feasts from the Heart** program.

## IMPACT OF SERVICES


- **2,688 people** were provided comfort, care and support by the Ronald McDonald House – **829 of these people** were referred to area hotels at our expense when we experienced 100% occupancy at the Ronald McDonald House.
- About **96% of the families** who used our services were traveling from outside of Orange County to reach an area hospital for their child.
- The average length of stay for our families was **8.6 days**.
- Our two Ronald McDonald Family Rooms received **58,647 visits** during the year 2015.

## REFLECTIONS FROM GRATEFUL FAMILIES

- *"I am thankful and blessed by being able to stay and have a room that felt almost like home."*
- *"The Ronald McDonald House was able to comfort us and keep us close to our little one."*
- *"Having a child in the hospital is a very hard time for a family, especially around Christmas time. It was so wonderful knowing we had a nice warm bed and a home cooked meal to come home to after a long day in a cold hospital."*
- *"Comfort, compassion, and friendships found."*

We are so grateful for your generous gift of large supply of toys and household supplies, received on December 9, 2015, in support of our 4<sup>th</sup> Annual Toy Drive. Your gift was so important in helping us make the holidays so special for all our families. Thank you for making such a difference!

Gratefully,

  
Katie Russell  
Operations Director

*No goods or services were provided to you in consideration of this gift. IRS does not allow us to make a dollar evaluation of your gift. Our federal tax identification number is 95-3167869.*


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Orange County  
Ronald  
McDonald  
House



JON C. HAVERSTH  
WWW.JONHAVER



JON C. HAVERSTH  
WWW.JONHAVER



Thank you for your kindness and generosity in helping our families experience a wonderful holiday season.

Thank You We cannot thank you  
enough for giving us the  
opportunity to stay at the RMH.

Having a child in the hospital, is a very  
hard time for a family, especially around  
Christmas time. It was so wonderful  
knowing we had a nice warm bed to  
come home to, after a long day in a  
cold hospital. It was also so comforting  
having a nice home cooked meal as well.  
The house is clean, beautiful, & inviting.  
The staff was so kind & hospitable. We  
feel so blessed we were able to stay  
there & will be forever grateful for your  
generosity! A million thank yous!

Love, The Reimer Family



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Ronald  
McDonald  
House

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[www.rmhcsc.org/orangecounty](http://www.rmhcsc.org/orangecounty)